



CONSULTING
CONVEYING
TRIMMING
STACKING
LOG STACKING
PALETTIZING
PPMS SOFTWARE
SERVICE

We build complete solutions

Contact Persons at RIMA-SYSTEM

RIMA  **SYSTEM**
including  **CIVIEMME**  **SYSTEM** technology



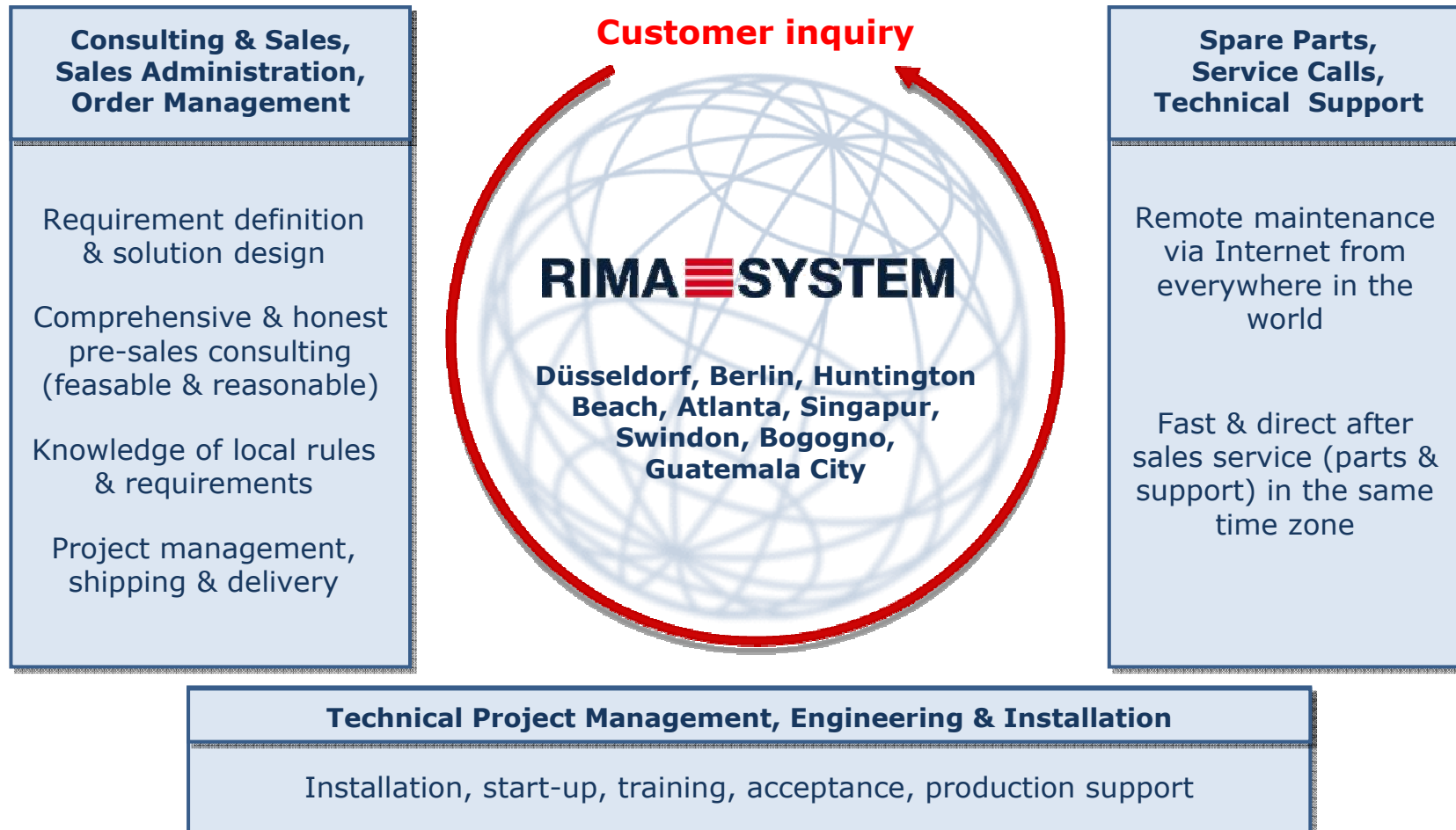
„THINK GLOBAL, BE LOCAL“



- Manufacturing (Germany, USA, Italy)
- Project Center (USA & Canada, Europe, Far East)
- ▲ Support Center
- Dealer



BEST SUPPORT IN ALL PROJECT STEPS



RIMA-SYSTEM Europe – Your Contact Persons

• Consulting, Technical Sales, Requirement Definition & Solution Design

Area	Contact Person	Fon	Email	Title
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• Sales Administration & Order Management

Area	Contact Person	Fon	Email	Title
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• CAD Layouts, Engineering

Area	Contact Person	Fon	Email	Title
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(*) Except for areas covered by RIMA-SYSTEM Far East, RIMA-SYSTEM Atlanta, CIVIEMME-SYSTEM & SYSTEM UK

RIMA-SYSTEM Europe – Your Contact Persons

• Service Calls, Installation support

Area	Contact Person	Fon	Email	Title
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(*) Details see next page. Except for areas covered by RIMA-SYSTEM Far East, RIMA-SYSTEM Atlanta, CIVIEMME-SYSTEM & SYSTEM UK

• Spare Parts & After Sales Service

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Worldwide (*)	Juergen Porr	+49 1805 950090	support@rima-system.com	Spare Parts Department

(*) Details see next page. Except for areas covered by RIMA-SYSTEM Far East, RIMA-SYSTEM Atlanta, CIVIEMME-SYSTEM & SYSTEM UK

• Notes on spare parts orders / shipments

Please send all your spare parts orders via email, fax or via our webpage so we have them in written form.

Please specify part number & name, quantity and let us know for what machine (including serial number!) you need the parts.

All spare parts orders / inquiries are normally processed within 24 hours.

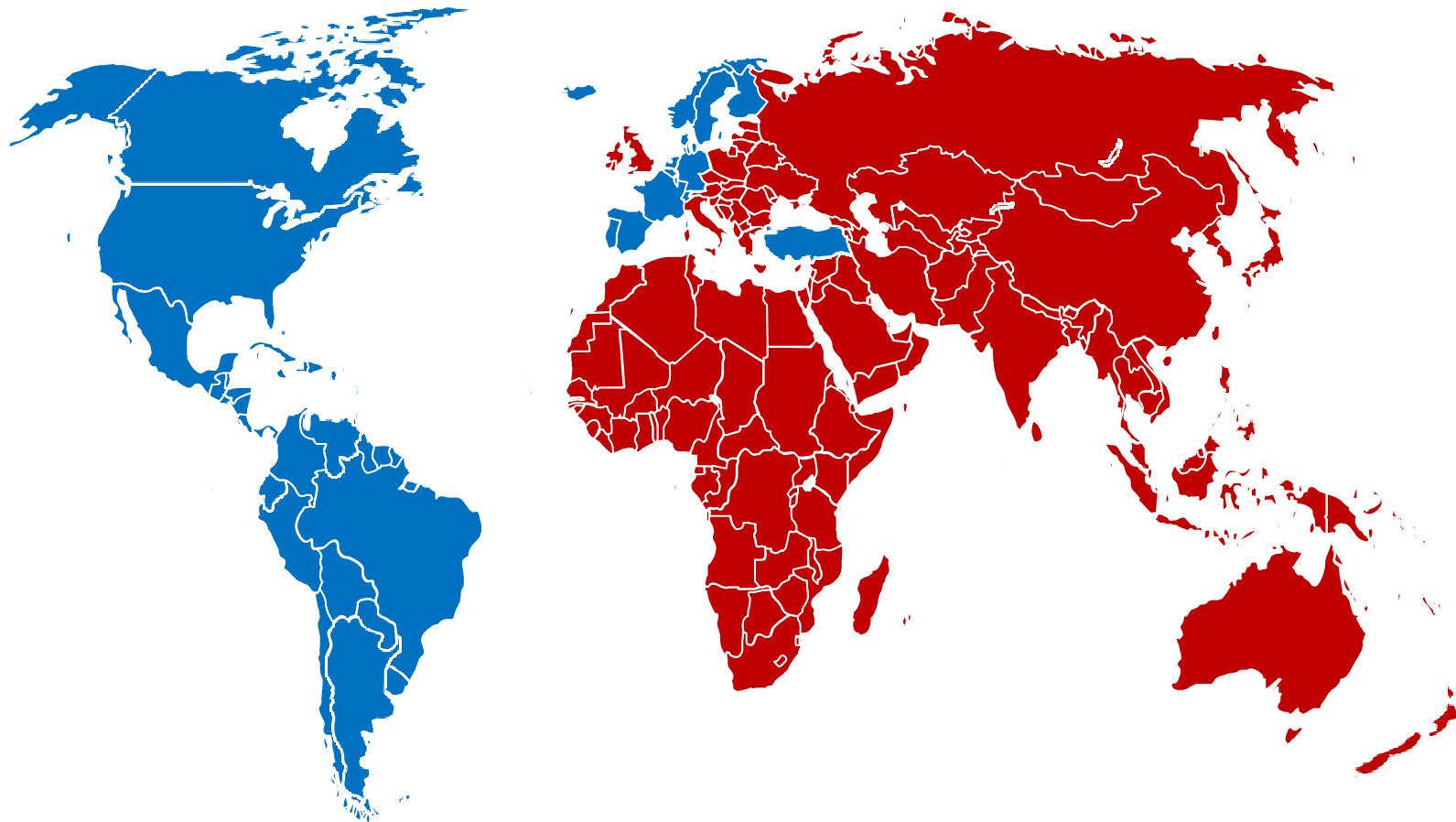
If we have a formal order before noon we normally proceed with standard shipping the same day in case all parts are available.


If you need partial shipments or express shipments please clearly specify this in your parts order (extra costs involved).

Important: Some countries have special customs clearing rules. Please exactly specify all needed documents and procedures in order to avoid problems and delays in customs !

If no special procedures are specified we assume that standard shipping will be o.k.

- **Technical Project Management, Installation Support, Service Calls**



 Technical Project Management & Installation Support by Bernd Birnbach

 Technical Project Management & Installation Support by Ralf Schifferer

CIVIEMME-SYSTEM – Your Contact Persons**• Consulting, Technical Sales, Requirement Definition & Solution Design**

Area	Contact Person	Fon	Email	Title
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• Sales Administration & Order Management

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• Installation, Spare Parts, After Sales Service

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• Sales Administration & Spare Parts Management

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• CAD Layouts, Engineering, Installation, Service & Support

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• Sales Administration & Spare Parts Management

Area	Contact Person	Fon	Email	Title
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• CAD Layouts, Engineering, Installation, Service & Support

Area	Contact Person	Fon	Email	Title
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Your no. 1 Post Press Team – innovative, reliable, stable...

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